

Good Content

A good meal is prepared using good, fresh ingredients. So it is with a good life, a good career or a good business. Most people yearn for a good life but every day they ingest big doses of the negativity that surrounds them. This programme is suitable for staff who are exposed to high levels of negative stress, people dealing with complaints or a challenging working environment. We will teach your people how to inspire themselves and strengthen their inner core when things get tough.

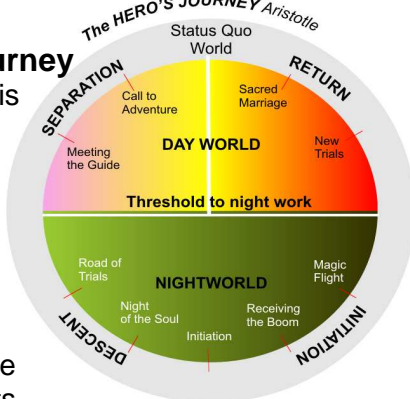
The Tale of the Teddybear, Hanswurst, the Servant and the Monarch

The service excellence drill made palatable and interesting. We tell the tale of four people involved in service delivery and how their behaviour and attitude towards clients impacts their own lives.

The Hero's Journey

This programme is aimed at project teams and high-level staff. They will learn how to avoid scope creep and keep moving forward to achieve the desired results.

Their own action orientation and initiative is the key to overcoming obstacles and finding a way around supplier let-downs. If your people need to enhance their creative problem solving skills, this is the right program.



The Fly, the Chariot Wheel and the Dust-storm

Personal growth and maturity - this course is about getting to know yourself and interacting with others on a deep personal level. Not for the fainthearted but for people who are truly hungry for self-improvement.



Soul Food

Do you want to reward your team for a job well done or give them a quick burst of positive energy? This is a short up-lifting talk which encourages personal expertise and engagement.

Appointment with the President

This short talk deals with sustained personal excellence, independence and maturity. It addresses the need for recognition and acknowledgment. It is designed for employees with a strong need for personal attention.

One by One

Almost everything of significance in the corporate world happens due to the compounding effort of team work. This talk will show how team work leads to personal success and how individual efforts can multiply into colossal force fields of power, influence and change. They will be motivated to make a difference that makes a difference. ***"I am done with great things and big plans, great institutions and big successes. I am for those tiny, invisible loving human forces that work from individual to individual."*** William James

Lift your Lid and Raise your Bar

This programme is designed for supervisors and team leaders who want to move to the next level. We cover boundaries, priorities, energy management, personal presence, ongoing improvement and opportunity-driven leadership.

Information is not Knowledge and Wisdom is Knowledge Applied

Despite extensive efforts by corporations, many service people appear uninformed and knowledge workers not very knowledgeable when they interact with customers. Such employees often lack the confidence to translate theory into practice and fail to apply what they know because of perceived restrictions or fears. We will grasp what you want to say and through story-telling and other inspirational techniques we will encourage your people to apply the information at the right time in the right context.

Relationships of Substance

Leadership and service guru Ken Blanchard once said, ***'The only thing a competitor cannot steal from an organisation is the relationship of its people with their clients.'*** This program connects with this statement to bring about a complete mind-set shift in your sales and service team. Your people will learn to how to interact with and appreciate the most demanding of clients. They will understand that these customers will themselves beat the competition off for them once they have won their confidence and trust.

To view
demo,
click here...

LET US INSPIRE YOU!

IRIE CORPORATE INSPIRATION: We inspire. You succeed. www.irie.co.za
inspiration@irie.co.za, 011-958-5081, 082-600-6793, 082-459-8187